

Your Trusted Technology Partner

Can your company afford to lose productivity, revenue and its hard-earned reputation?

IT outages cause UK businesses to **lose a whopping 545 hours of staff productivity** and an average of **£7,235 per employee** every year, according to Accounts and Legal. IT downtime is costly.

Keep Your Systems and Staff Up and Running

Imagine being able to concentrate on growing your business without the nagging concerns of everyday technical problems and worry about mounting cyber threats. Imagine having your own specialist IT department who'll make sure your network remains free from vulnerabilities. So you get the best from your technology, and your business remains as productive as possible.

We help to empower companies like yours by providing outsourced IT services that bring big benefits. Partner with us and we'll support you in the same way as having an in-house IT department. We'll protect your data, improve your compliance and reduce your risk. So you can focus on growing your business and doing what you do best.

Plan for Success with an IT Support Plan

Your business increasingly relies on technology to run its day-to-day operations. So protecting your computers, networks and servers is paramount to maintaining productivity.

We understand that dealing with new online threats, legislation and insurance requirements can leave your company in a spin, rather than focusing on business goals. That's why with TechSupport, our support plans give you the protective support you need to get on with running your business and planning for success.

Business-Boosting IT Support

Whether you're a growing SME who's looking to outsource your company's IT needs to a team of technology specialists, or you have an IT department or manager needing additional support or skillsets, we can help.

We know every business is different. That's why we have a selection of scalable, flexible support options to meet your specific needs. From a fully managed, all-inclusive service that supports your IT infrastructure and staff to partially outsourced support that gives you access to IT specialists when you need them, we'll help you improve efficiency and boost business growth.



Management

Your technology systems will be entirely managed by our experienced team of IT specialists. We'll take care of all your IT maintenance, bug fixes, updates, software patches, and make strategic suggestions. So your company's technology runs smoothly and grows with your company to maximize efficiency.



Monitoring

We'll keep a close eye on your company's network and infrastructure, so you don't have to.

Any potential problems with your network will be brought to the attention of our team, who'll quickly deal with them before they cause any disruption to your business.



Support

As your outsourced IT department, we're here when you need us.

You'll always have the specialist advice you need to move forward quickly and efficiently with fast responses to any technology-related requests or queries.

Taking Care of Your Business Technology, Our fully managed IT support gives you:

- ✓ Complete peace of mind
- ✓ Unlimited support tickets
- ✓ Scheduled, preventative maintenance
- ✓ Automated updates & patch management
- ✓ Managed security & backups
- ✓ Bespoke, preventative ransomware protection
- ✓ Third-party supplier management (for any technology not provided by us)
- ✓ Asset & licencing management
- ✓ Monthly reporting for complete transparency
- ✓ And our commitment to fixing your problem — if we can't fix it remotely, we'll visit your site and resolve your issue.

Ready to reduce your operating costs and boost your business growth?

Call us on 01543 672 123 or email us at sales@techcare.co.uk